

**Media support:**

Mason Raube

+1 920-517-7945

[mason.raube@global.komatsu](mailto:mason.raube@global.komatsu)

Komatsu showcases commitment to the coal industry

Investments in automation and innovation provide customers with products and services to meet their needs

**September 24, 2024** — [Komatsu](https://www.komatsu.com/en/?utm_source=Komatsu&utm_medium=PressRelease&utm_campaign=MINExpo2024&utm_content=Soft%20rock%20automation%20and%20innovation) reaffirms its dedication to supporting coal customers and remains steadfast in its long-term commitment to the industry. With over 100 years of experience and a robust roadmap for the future, Komatsu continues investing in cutting-edge automation, innovative products and service solutions to help its customers achieve peak performance, safety and sustainability.

A group of people looking at a computer screen

Description automatically generatedKomatsu's continued evolution of automation solutions bolsters its dedication to the coal industry's future. Using advanced, web-based controls, Komatsu's Longwall Command and Control is removing operators from hazardous environments and enabling remote management of equipment. This solution allows for centralized management of mining equipment and brings consistency, productivity and safety to a new level. In step with advancements in [longwall](https://www.komatsu.com/en/products/longwall/?utm_source=Komatsu&utm_medium=PressRelease&utm_campaign=MINExpo2024&utm_content=Soft%20rock%20automation%20and%20innovation), Komatsu is driving innovation in [room and pillar mining](https://www.komatsu.com/en/products/room-and-pillar/?utm_source=Komatsu&utm_medium=PressRelease&utm_campaign=MINExpo2024&utm_content=Soft%20rock%20automation%20and%20innovation) with industry-leading continuous miner automation.

*Longwall Command and Control enabling remote management*

A machine in a tunnel

Description automatically generatedHighlighting its latest advancements in longwall mining product solutions, Komatsu is featuring the next-generation Joy J7500 shearer ranging arm. The J7500 ranging arm offers greater productivity, power and reliability over its J525 predecessor. A longer arm enables an improved tailgate cut-past, up to a 50% increase in motor power and increased geartrain life. Notable maintenance improvements, such as gob-side water seal access and a modular planetary subassembly, enhance efficiency.

Additional longwall mining features, including the latest in AFC pan lines, [Powered Roof Support](https://www.komatsu.com/en/products/longwall/powered-roof-supports/joy-engineered-powered-roof-support-prs-solutions/?utm_source=Komatsu&utm_medium=PressRelease&utm_campaign=MINExpo2024&utm_content=Soft%20rock%20automation%20and%20innovation) (PRS) Design Services and Electrohydraulic Control Systems, reinforce Komatsu's investment in coal mining solutions.

*A complete Joy longwall system showcasing capabilities*

Further enhancing its customer commitment, Komatsu is investing in and expanding its service offerings. Through Komatsu's Application Engineering Services offering, its experienced mining engineers are positioned to assist customers in optimizing equipment use, finding efficiencies and elevating mine productivity. The full-service support suite also includes quality parts and rebuilds, effective training solutions, responsive field service and insightful machine analytics to meet and exceed customer expectations.

"Komatsu remains fully committed to the coal business, and we will continue to invest in the technologies that help our customers operate safely, productively, and sustainably," said Dan Spears, Soft Rock AMNO Vice President at Komatsu. "From our latest machines to advancements in automation, we are dedicated to providing innovative products and services that meet the evolving demands of the industry." With a focus on long-term partnerships, Komatsu remains a trusted name in coal mining and is dedicated to advancing the industry through products, services and technological innovation.

For a firsthand look at the complete portfolio of underground soft rock products and advanced customer solutions, visit Komatsu at booth 7132 in Central Hall at the Las Vegas Convention Center from September 24 to 26 for a live demonstration on the main stage.

**About Komatsu**

Komatsu develops and supplies technologies, equipment and services for the construction, mining, forklift, industrial and forestry markets. For more than a century, the company has been creating value for its customers through manufacturing and technology innovation, partnering with others to empower a sustainable future where people, business and the planet thrive together. Front-line industries worldwide use Komatsu solutions to develop modern infrastructure, extract fundamental minerals, manage forests and create consumer products. The company's global service and distributor networks support customer operations to help enhance safety and promote productivity while working to optimize performance. Learn more at [www.komatsu.com](http://www.komatsu.com).

# # #